



NRH Senior Center is moving to New Software

What does this mean for you?

- Ease of registration for activities online/app.
- Pay for activities and programs online/app.
- Ease of check-in through app or new facility card.

Your Job - Get your Online Xplor Account in Order

As an NRH Senior Center Member, your account was migrated over to Xplor software with the email that was on file. It is **IMPORTANT** that you

- **review** your account.
- **reset/change** your password.
- it is recommended that you **add payment information**.

This is new for all of us so be patient and keep your cool.
We can work through most anything

May & June Program Registration will be on paper and staff will enter but receipts will be in Xplor software.

- If money is owed and you have a credit card on file in Xplor your card will be charged and a receipt emailed.
- If money is owed and you do not have a card on file, your account will show your balance due. You have 2 days to pay in online/person/phone to keep spot. If payment is not made, the next person on the waiting list will be notified online and through the App.

July registration will be online/app. There will be a tablet available at the front desk for walk-up registration.

Available on
nrhseniorcenter.com

Downloading the App

How to Videos:

- Initial Account Creation
- Resetting passwords
- Updating Payment Information